

# PRIVACY POLICY

The Josephine Hotel (“us”, “we”, or “our”) operates this website. The main focus of our privacy policy is the protection of your personal data and digital privacy.

This web page will inform you of our policies regarding the collection, use, and disclosure of personal data when you use our Hotel website and the data we collect.

This Privacy Policy describes the information that we gather on or through our hotel, how we use and disclose such information, and the steps we take to protect such information. By visiting our website, you accept the privacy practices described in this Policy.

We use your data to provide and improve our Hotel services. By using our website, you agree to the collection and use of information in accordance with this policy.

## Personal data that we process

While using our website to request information, we may ask you to provide us with certain personal information that can be used to contact or identify you (“Personal Data”). Personal information may include, but is not limited to:

- First and last name
- Gender
- Date of birth
- Birthplace
- Address data
- Phone number
- E-mail address
- Other personal data that you actively provide by, for example, creating a profile on this website, in correspondence and by telephone
- Information about your activities on our website

# Why we need data

We process your personal data for the following purposes:

- Handling your payment
- Sending our newsletter and / or advertising brochure
- To call you if this is necessary to be able to carry out our services
- inform you about changes to our services and products
- We analyze your behavior on the website in order to improve our website and to adapt our range of products and services to your preferences.
- We also process personal data if we are legally obliged to do so, such as information that we need for our tax return.

# How long we store data

We will not store your personal data for longer than is strictly necessary to realize the purposes for which your data is collected.

# Share with others

We will not sell your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our assignment, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. We remain responsible for these processing operations.

# Links to other sites

Our website may contain links to other sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

We have no control over and assume no responsibility for the content, privacy policies or practices of any third party sites or hotels.

# Cookies

Cookies are small files that can be stored on the computer of a visitor to our website. Cookies make it easier to use our site and help to recognize you at your next visit. Cookies can be used to e.g. create user profiles. They help us to better align the contents of our website with your needs. Our company's cookies do not contain any information about you, but rather only a code which has no meaning outside of our online offerings. In addition, cookies cannot harm the website visitor's computer system. Should you opt to not take advantage of cookies, you can disable and re-enable them by using a simple method in your browser.

## Use of Facebook social plugins

Our website uses social plugins ("plugins") of the Facebook social network, which is operated by Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA ("Facebook"). The plugins are identifiable by a Facebook logo or the phrase "Facebook Social Plugin". Your browser establishes a direct connection with Facebook's servers when you load one of our website pages that contains a plugin of this type. The content of the plugin is transmitted directly from Facebook to your browser and integrated into the website by the latter.

By integrating the plugin, Facebook receives information that you have accessed the relevant website in our online presence. If you are logged into Facebook, Facebook can store the visit your Facebook account. If you interact with the plugins, e.g. by pressing the "Like" button or leaving a comment, the corresponding information is transmitted from your browser directly to Facebook and stored there.

Please refer to Facebook's Data Policy for information regarding the purpose and scope of data collection as well as additional processing and use of this data by Facebook, as well as your associated rights in this respect and settings options you can use to protect your privacy. If you do not want Facebook to collect information about you visit to our website, you must log out of Facebook before visiting our website.

## Use of Google Analytics

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses so-called "cookies", which are text files stored on your computer and help analyse how you use this website. The information generated by the cookie about your use of this website is typically transmitted to and stored by Google on servers in the United States.

The Google tracking codes on this website employ the anonymizeip() function, which shortens IP addresses in order to prevent their direct association to particular individuals during processing. This applies within Member States of the European Union and in other contracting States to the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and shortened there.

## View, modify or delete data

You have the right to view, correct or delete your personal data. You can send a request for access, correction or deletion via the email below. In order to ensure that the request for access has been made by you, we ask you to send a copy of your identity document with the request. We ask you to blacken your passport photo and citizen service number (BSN) in this copy. This is to protect your privacy we will respond to your request as quickly as possible, but within four weeks.

## Security

We take the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. We encrypt many of our services using SSL. We review our information collection, storage and processing practices, including physical security measures, to guard against unauthorized access to systems. We restrict access to personal data to hotel employees, contractors and agents who need to know that information in order to process it for us, and who are subject to strict contractual confidentiality obligations and may be disciplined or terminated if they fail to meet these obligations. If you have the impression that your data is not secure or that there are indications of abuse, please contact us by phone or email.

## Our right to modify this privacy policy

We reserve the right to modify this privacy statement without notice in accordance with applicable data protection laws.

# Contact details and complaints

By email: [info@thejosephinehotel.com](mailto:info@thejosephinehotel.com)

By visiting this page on our website: <https://thejosephinehotel.com/contact-us/>

By phone number: +357 24 627 000

By mail: Zenonos Kiteios and Mitsi Corner, 6022, Larnaca, Cyprus